

## The Leven Oaks

Assisted Living for Seniors 120 S. Myrtle Ave., Monrovia, CA 91016 626-358-2264

March 15, 2013

Suncoast Elevator 10948 1/2 Grand Ave Temple City, CA 91780 Attention: Tim McAchran

Dear Tim,

I would like to thank you for being a part of making my dream come true! For years, when I inquired about the possibility of installing an elevator, I was presented with obstacles and prices that were cost prohibitive. This elevator project was no easy task, since the building is 102 years old and we are an assisted living facility for the elderly. Yet, you successfully worked on and were able to achieve a solution that was perfect for us with a price that was manageable.

You and your staff were accessible, available, and ready to work with us with all our questions. Any issues or concerns that came up, your staff was cooperative and ready to do what was needed to create a solution. This elevator is making the lives of the residents and staff so much easier. You're work here made a lot of people happy.

Sincerely,

Lisa Magno Owner, The Leven Oaks